



Always picking the right ones ?

Let's better good.



ON HIGH QUALITY AND HUMAN RESOURCES

Successful organizations are distinguished by the high quality of their products, services and processes. One reason for their success is that customers have become increasingly quality-conscious and demand such high quality standards. Therefore, ordering a service is an expression of trust by the client.

Providing high quality, on the other hand, is inevitably connected to having the best employees possible, and thus, identifying, recruiting, developing, and sustainably retaining these top-employees become the most eminent objectives for both, human resources and main strategic management to organizations all over the world.

WHY CERTIFICATION MAKES SENSE

Services are quite like promises. Business customers and public officials have expectations about occupational assessment services relating to features like quality, legal compliance, economy, objectivity, reliability, validity, compatibility, interoperability, efficiency and effectiveness and much more.

Certifying an organization means evaluating and confirming such features as defined in standards, regulations and other specifications.

Therefore, conformity assessment makes sure that services are really delivered on their promises, and grants that the provision of occupational assessment process is accurate and soundly founded.

Moreover, with having licensed HR personnel being responsible for the planning, accomplishment, and evaluation of the occupational assessment process, an organization ensures that the process is laid in good hands.

WHY ISO 10667:2011 ENHANCES HR PROCESS QUALITY

The quality of an organization's occupational assessment process can be monitored and optimized by means of an HR management system. ISO 10667-1/2:2011 is the internationally recognized HR quality standard.

ISO 10667-1/2:2011 can help any kind of organization to improve mere parts of, or even the occupational assessment process as a whole, and promote a culture of quality-awareness and continuous improvement in the HR area.

Benefits of using ISO 10667-1/2:2011, e.g.

- fulfillment of specific customer requirements and state-of-the-art
- better cost-effectiveness through process improvement
- enhance accuracy of assessment results
- reduce errors in related HR decisions
- legal safety in international contracting
- gain reputation as fair and sound employer
- and internationally eligible business partner
- distinguish from unsound service providers, and much more.



'ISO 10667-1:2011 Client's Executive'
personnel license, valid five years.

LICENSING OF CLIENT'S PERSONNEL

ISO 10667-1:2011 is the part of the international HR process quality standard applicable on your very company / enterprise when acting as the ordering party within an occupational assessment service agreement. Your service providers can be both, internal to your organization, as e.g. your own HR department when performing the assessment service itself, or external to your organization, like e.g. hiring agencies, headhunting consultancies, HR consultants, etc.

RANGE

LICENSING OF SERVICE PROVIDER'S PERSONNEL

Licensing service provider's personnel against ISO 10667-2:2011 applies to those service providers of occupational assessment according to this very international standard, being external to a client's organization, having less than three employees responsibly arranging occupational assessments with and for clients, and/or having less than five assessors performing and/or contributing to the occupational assessment provision.



'ISO 10667-2:2011 Service Providing Executive'
personnel license, valid five years.

OF



'ISO 10667-2:2011 certified'
organizational certification, valid three years.

CERTIFICATION OF SERVICE PROVIDER'S ORGANIZATION

Certification of service provider's organizations against ISO 10667-2:2011 applies to any kind of service provider of occupational assessment according to this international standard, having three or more employees responsibly arranging occupational assessments with and for clients, and/or having five or more assessors performing and/or contributing to the occupational assessment provision, regardless if the service providers or assessors are internal or external to a client's organization.

SERVICES

YOUR ROUTE TO A LICENSE ON ISO 10667-1/2:2011

Application of personnel to license on ISO 10667-1/2:2011

Verification of preconditions (ISO 10667-2:2011 license)

Order of appropriate licensing (on part one or two)

Planning of licensing examination (external or on site)

Accomplishment of licensing examination

Exam failing management (where required)

Release of the licensing process

Issue of license (valid 5 years)

YOUR ROUTE TO A CERTIFICATE ON ISO 10667-2:2011

Application of process to certify against ISO 10667-2:2011

Offer from TCert based on information provided

Certification order (multi-site certification possible)

Screening of readiness for certification on site

Determination of general certifiability

Planning of conformity assessment audit

Accomplishment of conformity assessment audit on site

Non-conformity management (where required)

Release of the certification process

Issue of certificate (valid 3 years; annual surveillance audits)

DECIDE FOR HR PROCESS QUALITY DECIDE FOR TOWERING CERTIFICATION

TCert is the first international certification and licensing body on ISO 10667-1:2011 and ISO 10667-2:2011 exclusively. Conformity assessment services and personnel licensing services are provided worldwide to commercial enterprises and companies as well as non-profit organizations regardless the respective sector, and public and/or governmental institutions. The organizational conformity assessments are being accomplished with respective regard to ISO/IEC 17021:2011, 'Conformity assessment - Requirements for bodies providing audit and certification of management systems'. Licensing examinations of personnel conform to the requirements of ISO/IEC 17024:2003/2012, 'Conformity assessment - General requirements for bodies operating certification on persons.'. The licenses and certificates issued by TCert are valid worldwide.

TOWERING CERTIFICATION

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